

IPEBLA

International Pension & Employee Benefits Lawyers Association



Workshop 22: *“Alternative Resolution Dispute / Arbitration”*

Different countries have developed different forms of dispute resolution concerning pensions matters. This workshop will consider the variety of techniques that have evolved and the advantages and disadvantages of them including the following key themes:

- What is the common subject matter for disputes?
- Does a binding decision follow from the process?
- How formal or informal are the processes?
- How proactive and investigatory are official decision-makers such as Ombudsmen and Regulators?
- What are the costs risks for the parties?
- How much guidance is available from decision-making bodies to trustees and other fiduciaries who are concerned about how to proceed?
- How sophisticated are pension plans becoming in handling complaints from plan beneficiaries?
- What trends are emerging (eg. are more alternatives to the courts being developed, are decision-makers tending to protect with employers, trustees or plan beneficiaries?)